

Today's Date: PATIENT DEMOGRAPHICS Preferred Name: SSN: Patient's Legal Name: (Last, First, Initial) City & State: Home Address: Zip: **Date of Birth** Gender Marital Status: Email:  $\square$  M  $\square$  F ■Single □Mar □Div □Sep □Wid Best Contact Number: ☐ Cell ☐ Home ☐ Work Employer: Occupation: Work Phone#: **Primary Care Physician: Employment Status:** ☐ Full-Time ☐ Part-Time □ Retired ■ Not Working Who referred you to our office? (Physician, family member, friend, etc. - Please list their name) : PARENT: Work#: Cell#: (Name/Relation) IF PATIENT IS A MINOR PLEASE COMPLETE: PARENT: Work#: Cell#: (Name/Relation) RESPONSIBLE PARTY/GUARANTOR (IF DIFFERENT FROM ABOVE OR THE PATIENT IS A MINOR) Date of Birth: Name: Relationship: Address: City & State: Zip: INSURANCE INFORMATION Name of **Primary** Insurance Carrier: Subscriber Name: Subscriber SSN: Subscriber DOB: Group#: ID#: ☐ Child □ Other Patient's Relationship to Subscriber: 

Self ■ Spouse Name of **Secondary** Insurance Carrier: Subscriber SSN: Subscriber DOB: Subscriber Name: ID#: Group#: Patient's Relationship to Subscriber: Self ■ Spouse ☐ Child Other Is this a work related injury? Yes If Yes, list date of injury ■ No IN CASE OF EMERGENCY CONTACT Name of local friend or relative: Cell/Work phone: Relationship to patient: Home phone: **GENERAL INFORMATION** Interpreter needed? ☐ Yes☐ No Preferred Language: Race: American Indian/Alaska Native Ethnicity: Hispanic/Latino Not Hispanic/Latino **□**Decline □Black/African American □ Hawaiian/Pacific Islander ■ White/Cauasian Religion: ☐ Other\_ **□**Decline

Phone: (925) 944-0110

### WALNUT CREEK ORTHOPEDICS & SPORTS MEDICINE FINANCIAL POLICIES

(updated October 2014)

Walnut Creek Orthopedics & Sports Medicine (WCOSM) has adopted the following financial policies to simplify the billing process and help secure reimbursement for medical services provided to you.

Please bring your insurance card to the office every visit: You must bring your insurance card on your first visit, as well as any time your coverage changes in any way. If you do not have a current insurance card we appreciate and expect payment at the time of service. Always be sure to tell us right away when you obtain new insurance coverage, updated information or a new insurance card. We are not responsible for any changes in your insurance coverage.

I understand it is my responsibility and have personally verified if my insurance is contracted with this practice and/or the doctor I am seeing.

**Co-payments are due at the time of service:** I understand that if my insurance policy requires that I make a co-payment for office visits, I will be expected to pay that co-payment at the time of my appointment. I understand that this is a term of my health care contract.

I understand if I do not pay for my co-payment at the time of service, an additional fee of \$10 to cover billing and administrative costs will be added to my bill.

The co-payment and any billing fee are due upon receipt of statement from this practice.

When verification of insurance coverage is not available: I understand that if WCOSM cannot confirm that I am covered by an accepted insurance plan, I will be expected to pay for my charges in full at the time of my visit. Once WCOSM can confirm insurance coverage, WCOSM will bill my insurance company. I understand if an insurance payment is received, WCOSM will promptly refund any money due to me.

**Auto Accidents and other injuries:** I understand that WCOSM does not bill third parties; nor do they accept liens. I understand I will be expected to pay my charges in full at the time of service. **Sorry- no exceptions.** 

When the insurance company delays payment: I understand that WCOSM will bill my insurance carrier as a courtesy. If my insurance carrier does not make payment within 90 days, I am responsible the balance in full will be due and payable immediately. I understand WCOSM will send me a statement. If there is a problem or dispute over payment with my insurance carrier, you will ask me to pursue the matter with them directly. If my insurance carrier subsequently makes a payment, WCOSM will refund any money due to me.

When your insurance company denies a claim: I understand if my insurance company denies a claim, I will be billed for all services provided, in accordance with the contract of my insurance company. This may include, but is not limited to, denials due to eligibility, out of network services, when the insurance carrier has requested information from me and that information is not provided in a timely manner and instances where maximum benefits have been reached. I understand WCOSM is not able to determine my specific coverage and benefits, plan limitations or plan provisions. For this information, I should contact my insurance carrier directly.

**Surgery:** I understand that WCOSM will verify my insurance eligibility for surgery, but until claims are processed deductible amounts and co-insurance amounts prior to surgery cannot be determined. I further understand that surgery co-pay may be collected upfront and applied to those fees. I further understand that <u>ANY FEES I AM QUOTED ARE ESTIMATED</u> based on 1) anticipated surgery to be performed and 2) current information provided to this practice by my insurance carrier. I understand that this practice will obtain the necessary authorizations prior to surgery. <u>I further understand that prior authorization is not a quarantee of payment</u>, and that I

# WALNUT CREEK ORTHOPEDICS & SPORTS MEDICINE FINANCIAL POLICIES

(updated October 2014)

am responsible for all charges not paid by my insurance carrier. This also applies if my insurance company delays payment over 90 days after billing or denial of insurance coverage. If my insurance company demands a refund of any monies paid to WCOSM, I become financially responsible for those charges.

**Workers' Compensation cases:** If I have a workers' compensation case, I understand that I will need to bring all of my insurance information with me to my appointment. I understand I cannot be seen without prior authorization and will be asked to reschedule my appointment if my treatment is not authorized.

**Medical Records:** I understand there is a charge of \$15.00-\$25.00 for reproduction of my medical record, depending on the size of the record. This charge includes the transfer of records to an attorney, other physicians, and other medical facilities.

**Medical Forms:** I understand there is a \$25.00 charge for the completion of forms (other than California State Disability Forms). This fee is due in advance.

**Payment Options:** For your convenience, we accept Visa and Mastercard and American Express. I understand that WCOSM may also take a verbal request by me over the phone to make a credit card payment on my account. I give authorization for WCOSM to bill my card for the amount specified and acknowledge that verbal requests can only be made by the responsible party since no credit card information is kept on file.

Missed Appointments and Cancellations: If you must cancel or reschedule your appointment, <u>please notify us no less than 2 business days in advance</u>. Please be courteous and remember that the appointment time reserved for you can be used by another patient.

I understand that cancellations with less than 2 business days notice and No Shows will be billed a \$50 service fee.

**Returned or "Bounced" Checks:** We pass along our banks' service charge to you for any checks that are returned for non-payment for any reason.

I understand a service fee of \$25.00 will be added to my balance for all returned checks. I understand this needs to be cleared on my account prior to my next visit.

**Delinquent Accounts:** I understand charges are due in full at the time of service, or upon receipt of a statement from this practice. I assume receipt of all statements sent to me at the most recent address I have given. I accept all charges as accurate unless I contact WCOSM promptly upon receipt of a statement to dispute them. Statements returned to WCOSM due to the expiration of a postal forwarding order, or as undeliverable for any reason will be assumed accurate.

I understand that I will be billed for any amounts due by me (co-payments/co-insurance amounts/deductibles) and that I have a financial responsibility to pay these amounts. I understand that I will be provided with three (3) statements for any balance due after insurance payment. I further understand that if I have not made payment prior to the third statement being mailed, the third statement will be marked as "Final Notice" and may result in my account being sent to an outside collection service if I still do not fulfill my financial obligations. I also understand that I will be responsible for any collection, interest or legal expenses associated with those collection efforts. I understand it is my responsibility to keep my account and contact information current.

# WALNUT CREEK ORTHOPEDICS & SPORTS MEDICINE FINANCIAL POLICIES

(updated October 2014)

#### PATIENT/RESPONSIBLE PARTY FINANCIAL AGREEMENT

I hereby authorize Walnut Creek Orthopedics & Sports Medicine and Bay Area Surgical Specialists, Inc. to apply for benefits and receive payments directly on my behalf for covered services rendered. They may also disclose any or all parts of my clinical record to any insurance company covering services for the purpose of satisfying charges billed.

It is my responsibility to understand and have personally verified if my insurance is contracted with this practice and/or the doctor I am seeing.

I have read and understand the Financial Policies of Walnut Creek Orthopedics & Sports Medicine. I also understand that no guarantee has been made to me about my insurance coverage. I do not hold Walnut Creek Orthopedics & Sports Medicine, Bay Area Surgical Specialists, Inc. or any of the providers or staff responsible for my insurance coverage, or for decisions made by my insurance company.

I, the patient or the patient's representative, understand that all medical doctors at Walnut Creek Orthopedics & Sports Medicine are licensed and regulated by the Medical Board of California. I can verify this by contacting the Medical Board at (800) 633-2322 or via the internet at their website: www.mbc.ca.gov.

Patient Name (Please print)	
Parent/Guardian Name, if applicable (Please print)	Relationship to Patient
X	
Patient or Guardian Signature	Date

## WALNUT CREEK ORTHOPEDICS & SPORTS MEDICINE PATIENT CONSENT FORM

Patient's Name (Plea	se Print)	<del></del>			
PERMISSION TO GIVE	HEALTH RELATED I	NFORMATION TO	O SPOUSE/SIBLING	G/CHILD/FRIEND/	<u>'ETC</u> :
3			ts Medicine and Bay ted health/billing inf	•	cialists
Name:	R	Relationship	(	Contact#	
Name:	R	Relationship	(	Contact#	
Name:	R	Relationship	(	Contact#	
PRACTICES for \ PERMISSION TO I I give permission on my voicemail	Valnut Creek Ortho LEAVE VERBAL DI In to have Walnut Cr I at the phone numb	pedics & Sports M IAGNOSTIC STU reek Orthopedics opers I have listed in		eave MRI or diagno annot be reached.	ostic results
Patient/Patient's Agent	Signature: <b>X</b>		Date: _		_
providers of Waln		hter receive the nec & Sports Medicine.	A MINOR: ( if a cessary medical treatmonth)		y the medical



#### William B. Workman, MD

N	Name	Today's Date
D	OOB Age	Sex
1)	What body part is being examined today? _ Side: _ Left _ Right _ Both	
2)	When did this problem start? (specify date, if p	possible)
3)	Is this a work-related injury, or occur when	on the job?: □ Yes □ No
4)	Describe your problem/injury and what caus	sed it (if known)
5)	Please rate your pain from 0-10 (10 being gr	reatest pain possible):
	1 2 3 4 5	6 7 8 9 10
6)	Have you tried any of the following for this p	problem: (Check any/all that apply)
	<ul> <li>□ Ice</li> <li>□ Rest/modified activity</li> <li>□ Physical Therapy</li> <li>□ Injection</li> <li>□ Chiropractor</li> <li>□ NSAIDS</li> <li>□ Acupuncture</li> </ul>	<ul> <li>□ Brace and/or Compression Sleeve</li> <li>□ Cane/Crutches</li> <li>□ Massage</li> <li>□ Heat</li> <li>□ Herbals (including CBD)</li> <li>□ Other (please specify)</li> </ul>
7)	Have you seen or treated with another physi	cian for this problem? ☐ Yes ☐ No
8)	Have you had any of the following (related t	o this problem) in the past 6-12 months?
	□ CT □ MRI □ x-ray □ surgery □ injec	tions If yes, where/when?
<u>A</u>	Idditional questions:	
9)	What is your occupation:	
10	)) What sports/recreational activities do you e	njoy:

# WALNUT CREEK ORTHOPEDICS & SPORTS MEDICINE MEDICAL HISTORY FORM

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					age 1 01 2			
Patient Name: _						Da	ate:	
_	TIONS:	-						
	Age (if liv	ing)		If deceased	, cause of death		Age at d	leath
Father								
Mother Brother(s)						+		
Sister(s)						-		
Spouse								
Children								
	ESSES: y family m	embers, h	nad any	of the following	ng? (Specify if you or your	relation)		
ILLNESS		YES	NO	WHO	ILLNESS	YES	NO	WHO
Rheumatic Feve	r	1	1	1	Hepatitis		1.0	1
Glaucoma	•		†		Asthma			1
Epilepsy Epilepsy					Kidney Stone			
Cancer					Gout			
Heart Disease					Sickle Cell Anemia			
Tuberculosis					Diabetes			
High Blood Press	sure				Allergies			
IV. INJU Have you had a	RIES:	accidents	or iniur	ries? YES	NO			
					d:			
	ALES ONL			10 VE2	NO.			
Are yo	ou or could	you be p	regnant	t? YES	NO			
VI. SOC	IAL HISTO	ORY:						
• Do you s * If y	smoke? es, how ma				If quit, when?			
• Do you	use smokel	ess tobac	co? (ch	ewing tobacco	o,snuff,etc) YES	NO	If quit,	when?
• Do you o	drink alcoho	olic bevera	ages?	NO Oc	casionally Weekly _	D	aily	_
VII. MED	ICATION I	REACTIO	NS:					
	ny reaction	s, allergie	es, or ba	ad effects from	n any of the following?			
		YES		NO		YES	<u> </u>	NO
Cortisone Injecti	ion				Novocaine			1
Penicillin					Aspirin			
Other antibiotics	<u> </u>				Morphine			
Codeine					Other Drugs			

Please list any other drug allergies you have & the reaction you experience\_

# WALNUT CREEK ORTHOPEDICS & SPORTS MEDICINE MEDICAL HISTORY FORM

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	of Medication/Supplement:	Strength:	Frequency/Instructions:	(once a day, 3x a day, at night,
)				
)				
)				
	ve you ever had, or do you current	ly have, any of t		which pertain to you.)
		ly have, any of t		which pertain to you.)
F	requent Headaches	ly have, any of t	Vomiting of blood	
F F	requent Headaches requent or severe dizziness ainting or blackouts	ly have, any of t	Vomiting of blood Vomiting of material resembl Frequent vomiting	ing coffee grounds
F   F   F	requent Headaches requent or severe dizziness ainting or blackouts mpaired Hearing	ly have, any of t	Vomiting of blood  Vomiting of material resembl  Frequent vomiting  Recurring burning in stomach	ing coffee grounds
F F I	requent Headaches requent or severe dizziness rainting or blackouts mpaired Hearing Vorn/wear a hearing aid	ly have, any of t	Vomiting of blood Vomiting of material resembl Frequent vomiting Recurring burning in stomach Yellow jaundice	ing coffee grounds
F   F	requent Headaches requent or severe dizziness fainting or blackouts mpaired Hearing Vorn/wear a hearing aid Hay fever	ly have, any of t	Vomiting of blood  Vomiting of material resembl  Frequent vomiting  Recurring burning in stomach  Yellow jaundice  Frequent diarrhea	ing coffee grounds
F   F   F   F   F   F   F   F   F   F	requent Headaches requent or severe dizziness fainting or blackouts mpaired Hearing Vorn/wear a hearing aid Hay fever requent nose bleeds		Vomiting of blood  Vomiting of material resemble Frequent vomiting  Recurring burning in stomach Yellow jaundice  Frequent diarrhea  Frequent constipation	ing coffee grounds
F   F   F   F   F   F   F   F   F   F	requent Headaches requent or severe dizziness ainting or blackouts mpaired Hearing Vorn/wear a hearing aid lay fever requent nose bleeds mpaired vision not corrected by glasses		Vomiting of blood Vomiting of material resembl Frequent vomiting Recurring burning in stomach Yellow jaundice Frequent diarrhea Frequent constipation Red blood in bowel movemen	ing coffee grounds
F   F   F   F   F   F   F   F   F   F	requent Headaches requent or severe dizziness fainting or blackouts mpaired Hearing Vorn/wear a hearing aid Hay fever requent nose bleeds mpaired vision not corrected by glasses Vorn/wear glasses Pain or difficulty in swallowing		Vomiting of blood  Vomiting of material resemble Frequent vomiting  Recurring burning in stomach Yellow jaundice  Frequent diarrhea  Frequent constipation	ing coffee grounds
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F   F   F   F   F   F   F   F   F   F	requent Headaches requent or severe dizziness fainting or blackouts mpaired Hearing Vorn/wear a hearing aid day fever requent nose bleeds mpaired vision not corrected by glasses Vorn/wear glasses Pain or difficulty in swallowing requent hoarseness Lived with anyone with tuberculosis		Vomiting of blood  Vomiting of material resembl  Frequent vomiting  Recurring burning in stomach  Yellow jaundice  Frequent diarrhea  Frequent constipation  Red blood in bowel movement  Black, tarry bowel movement  Hemorrhoids (piles or rectal of the property)  Hernia  Blood in urine	ing coffee grounds  n  nt ts disease)
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